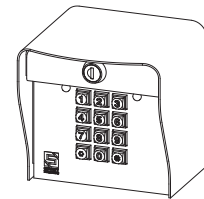


START HERE

1

Unpack box and make sure you have everything shown here.



Keypad Unit



9-V Battery



Key



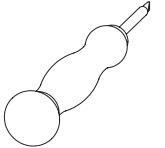
Carriage Bolt
(4x)



Hex Nut
(4x)



Hole Plug

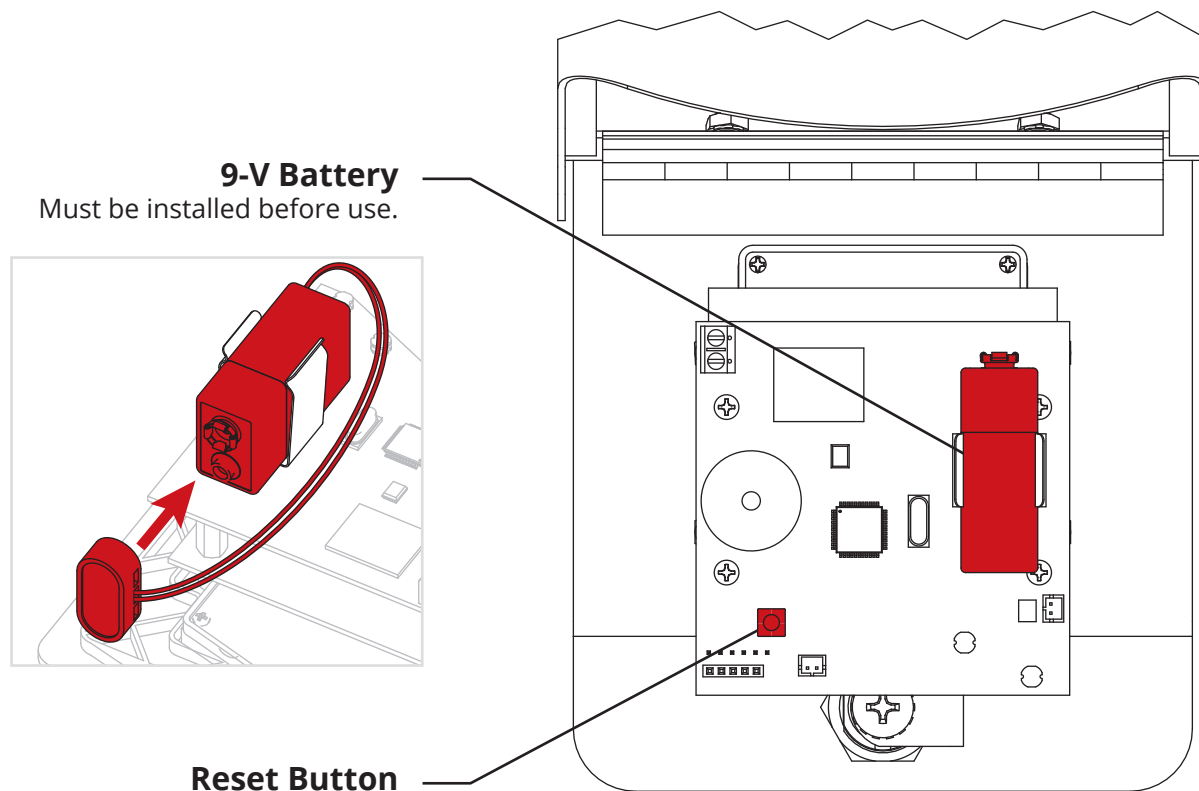


Screwdriver

What's what?

Important components labeled

You **MUST** have the **Ridge Transceiver (14-REC20)** for this keypad to work. It is bundled with the Ridge Keypad Kit (14-500), Ridge Keypad HD Kit (14-HD500), Ridge RTE Kit (RTE433), and can be purchased separately.



9-V Battery

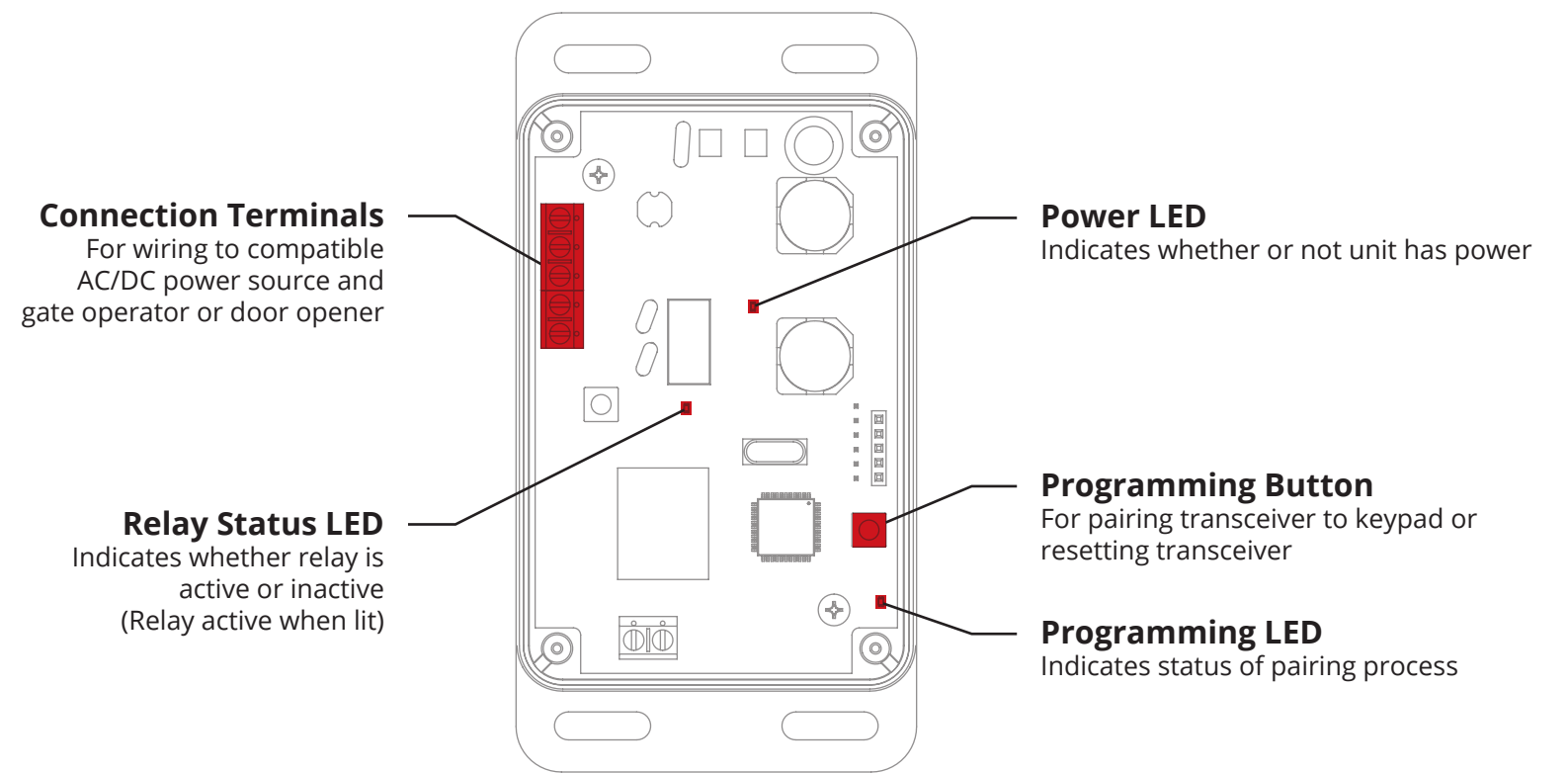
Must be installed before use.

Reset Button

For performing reset procedures
on keypad

Keypad Unit

Unit shown with faceplate fully open.
Internal wiring not shown for clarity.



Connection Terminals

For wiring to compatible
AC/DC power source and
gate operator or door opener

Relay Status LED

Indicates whether relay is
active or inactive
(Relay active when lit)

Power LED

Indicates whether or not unit has power

Programming Button

For pairing transceiver to keypad or
resetting transceiver

Programming LED

Indicates status of pairing process

Transceiver (Not Included)

Shown with cover removed.
Internal wiring not shown for clarity.

2

Unlock and open faceplate of keypad unit; then using included carriage bolts and hex nuts, attach unit to pedestal as shown.

3

Using Tek screws, zip ties, or other means of securing, attach transceiver to inside wall or other surface inside gate operator.

CAUTION

The transceiver is not weatherproof and must be mounted inside a weatherproof enclosure. Internal components can be damaged if exposed to the elements.

Failure to comply will VOID WARRANTY.

WARNING

AUTOMATIC GATES CAN CAUSE SERIOUS INJURY OR DEATH!
ALWAYS CHECK THAT THE GATE PATH IS CLEAR BEFORE OPERATING!
REVERSING OR OTHER SAFETY DEVICES SHOULD ALWAYS BE USED!

4a

Connect transceiver

Gate Operator Timer-to-Close OFF

Ridge Transceiver

12-24 VAC/DC POWER RELAY

Gate Operator / Door Opener

12-24 VAC/DC POWER

12-24-VAC/DC Power Source (Not Included)

Consult gate operator or door opener manual for exact connections. Terminals vary widely across manufacturers and models.

OR

4b

Connect transceiver

Gate Operator Timer-to-Close ON

Ridge Transceiver

12-24 VAC/DC POWER RELAY

Gate Operator / Door Opener

12-24 VAC/DC POWER

12-24-VAC/DC Power Source (Not Included)

Consult gate operator or door opener manual for exact connections. Terminals vary widely across manufacturers and models.

CAUTION

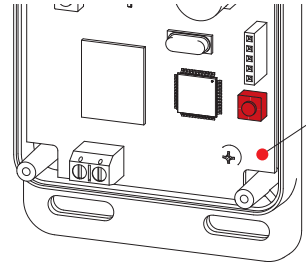
A closing gate can cause injury to persons or damage to property.

ALWAYS USE SAFETY DEVICES!

© 2025 Security Brands, Inc. All rights reserved.

IG-14HD500T-EN-US Rev. C (5/2025)

5a Remove transceiver cover; then hold down Programming Button on circuit board for 5 seconds and let go.



LED will light and stay on

5b Pair keypad unit with transceiver by entering sequence below on keypad.
(Make sure 9-V battery is connected on keypad unit)

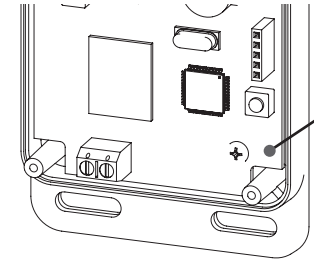
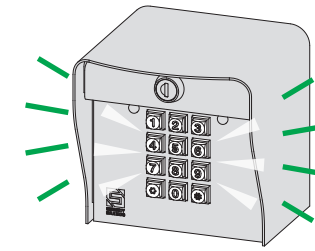
1 2 5 1 → 9 → _ *

Master Code
(1251 is default)

Channel
(1 for A, 2 for B)

NOTE: Green arrow indicates “good” tone on keypad unit.

5c While pairing, keypad unit will beep and flash. Once transceiver LED goes off and “good” tone is heard on keypad unit, pairing is complete.



LED will go off

6 Add Access Code(s) to Channel A.
(To add multiple codes, enter each of them before pressing pound key)

1 2 5 1 → 1 → _ _ _ _ → #

Master Code
(1251 is default)

Sub Mode

Access Code(s)
(4 digits; numbers only)

NOTE: The Master Code is for programming only and will not trigger the relay.

7 Make sure gate path is clear; then enter access code on keypad and confirm gate opens.
(If keypad locks up, repeat Step 6)



INSTALLATION COMPLETE!

Your system is ready to use.

A1 Additional Programming

Delete Code(s)

(To delete multiple codes, enter each of them before pressing pound key)

1 2 5 1 → 2 → _ _ _ _ → #

Master Code
(1251 is default)

Sub Mode

Code(s) to Be Deleted
(4 digits; numbers only)

NOTE: Green arrow indicates “good” tone on keypad unit.
Always wait for good tone before moving on.

Set Unique Keypad ID

(This feature is for added security and allows multiple keypad units and transceivers to be used. If Keypad ID is changed, keypad unit and transceiver must be paired again.)

1 2 5 1 → 9 → 5 → _ _ _ _ → #

Master Code
(1251 is default)

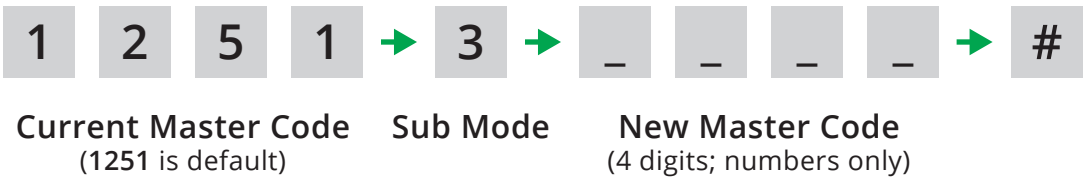
Sub Mode

Unique Keypad ID
(4 digits; numbers only)

A2

Additional Programming (continued)

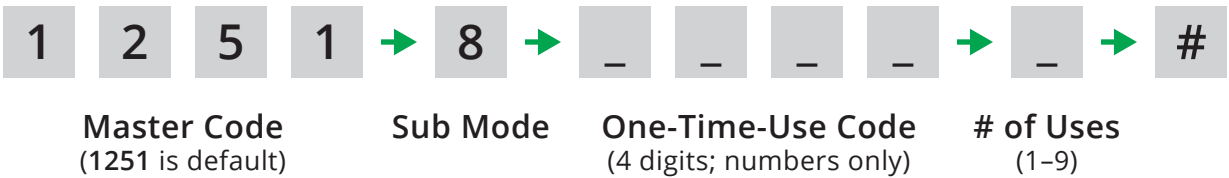
Change Master Code



Add Latch Code

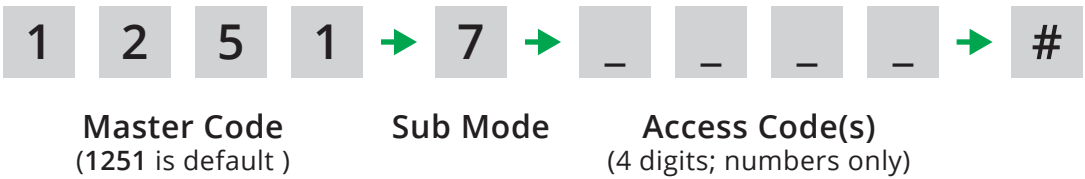


Add One-Time-Use Code (Channel A ONLY)



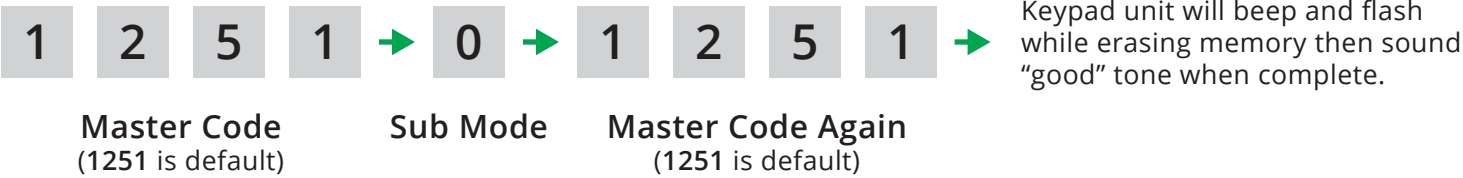
Add Access Code(s) to Channel B

(To add multiple codes, enter each of them before pressing pound key)

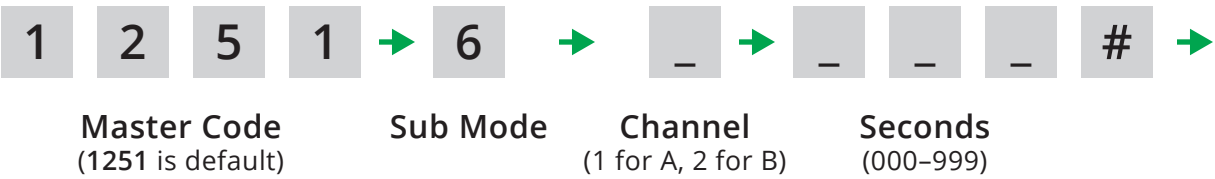


NOTE: Green arrow indicates “good” tone on keypad unit.
Always wait for good tone before moving on.

Delete All Codes (Cannot Be Undone)



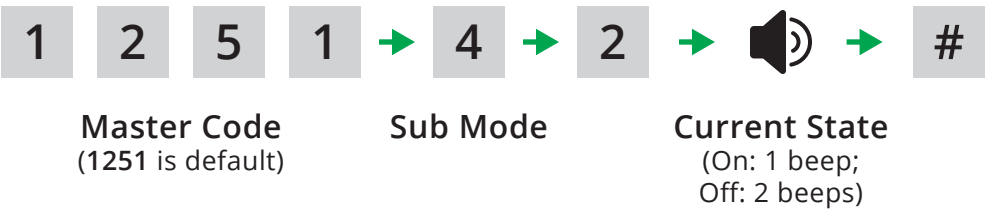
Set Relay Output Time



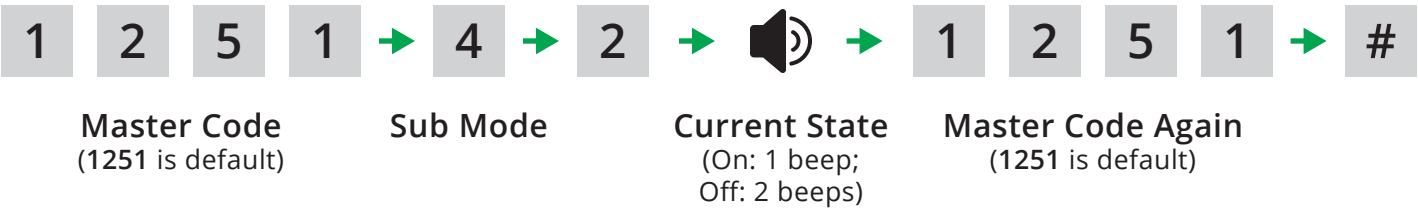
Configure Three Strikes, You’re Out

(This feature is designed to deter unauthorized users who enter an incorrect code three times in a row. When this happens, the keypad unit will sound an alarm for 30 seconds, and then it will go into a period of lockdown for a full 90 seconds.)

Check Status



Toggle On or Off





Programming Sub Modes

- | | | | |
|---|---------------------------------------|---|-----------------------------------|
| 1 | Add Access Code(s) to Channel A | 8 | Add One-Time-Use Code (Channel A) |
| 2 | Delete Code(s) | 9 | Pairing and Setting Keypad ID |
| 3 | Change Master Code | 0 | Delete All Codes |
| 4 | Configure “Three Strikes, You’re Out” | | |
| 5 | Add Latch Code | | |
| 6 | Set Relay Output Time | | |
| 7 | Add Access Code(s) to Channel B | | |

Things to Know

The Star Key (*)
The star key deletes your current entry. If you happen to make a mistake keying in a code, simply press the star key to delete the entire entry and start over.

The Pound Key (#)
The pound key is good for one thing and one thing only: exiting Programming Mode. Whenever you’re in Programming Mode, simply press the pound key to get out.

Reset Procedures
If for some reason the Master Code is forgotten or the unit needs to be reset to factory defaults, two reset procedures are available: **Master Reset** and **Unit Reset**.

These procedures can be found in **Sections B1** and **B2**.

B1 Reset Procedures (Keypad Unit)

NOTE: If an error is made during these procedures, an “error” tone will sound and you must start again from the beginning.

NOTE: Unit must have power.

Master Reset

(Used if the Master Code is unknown, if the Latch Code is unknown and the unit is in Latch Mode, or if the Sleep Code is unknown and the unit is in Sleep Mode. All other codes will be retained after completing this procedure.)

- Step 1 - Unlock and open keypad unit faceplate.**
- Step 2 - Disconnect battery.**
- Step 3 - Press and hold Reset Button; reconnect battery; then release Reset Button.** Unit will sound one (1) tone. Release Reset Button after you hear tone.
- Step 4 - Press Star key (*) on keypad three (3) times and wait up to 30 seconds.**
- Step 5 - Close and lock keypad unit faceplate.**

The Master Code is now reset to default (**1251**).

Unit Reset

(Used to reset unit to factory default settings. The Master Code will be retained.)

IMPORTANT: FOLLOWING THIS PROCEDURE WILL DELETE ALL CODES BUT MASTER CODE!

- Step 1 - Unlock and open keypad unit faceplate.**
- Step 2 - Disconnect battery.**
- Step 3 - Press and hold Reset Button; reconnect battery; then release Reset Button.** Unit will sound one (1) tone. Release Reset Button after you hear tone.
- Step 4 - Enter Pound (#) Star (*) Pound (#) on keypad.** (Unit will sound “good” tone.)
- Step 5 - Enter Master Code (1251 is default) on keypad.** (Unit will beep continuously.)
- Step 6 - While unit is beeping, disconnect and reconnect battery.** Unit will then go through power-up procedure.
- Step 7 - Close and lock keypad unit faceplate.**

The unit is now reset to factory default settings. Follow **Master Reset** to reset Master Code.

B2

Reset Procedure (Transceiver)

IMPORTANT: FOLLOWING THIS PROCEDURE WILL UNPAIR ALL DEVICES (KEYPADS, RTES, AND REMOTES) FROM THIS UNIT!

NOTE: Unit must have power.

This procedure is used when there is interference from other devices such as on a circle drive or when two or more neighbors have Ridge products.

Step 1 - Remove screws and cover from transceiver.

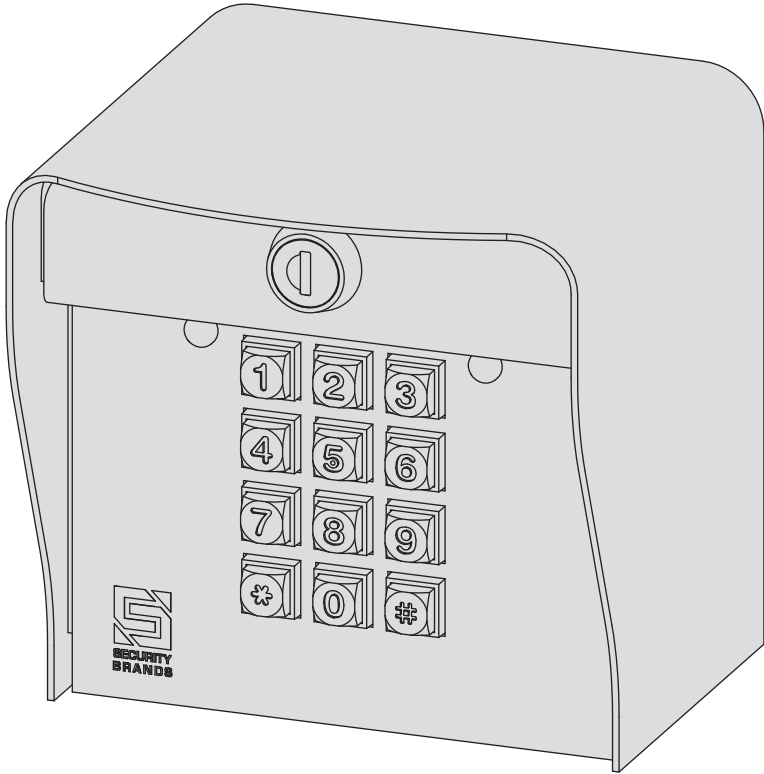
Step 2 - Press and hold Programming Button.

Step 3 - After 30 seconds, release Programming Button. (DO NOT RELEASE EARLY!)
LED will flash multiple times, indicating reset is in progress. Once complete, LED will go out.

Step 4 - Press Star key (*) on keypad three (3) times and wait up to 30 seconds.


Step 5 - Replace cover and secure screws on transceiver.

The transceiver is now reset to factory default settings.



Ridge Keypad HD
14-HD500T

Notes



NEED HELP

Call (972) 474-6390

Email techsupport@securitybrandsinc.com

We are available **Mon–Fri / 8am–5pm Central**